Display creative guidelines

Use these guidelines when adding creative assets to your display ad groups. Learn more about display ads.

Shoppable display guidelines

Creative guidelines

These guidelines apply to the shoppable display ad format, which includes lifestyle imagery, a logo, tagline, and showcases up to 3 UPCs on mobile and 5 UPCs on desktop.

Shoppable displays click out to Pages. Learn more about setting up Pages.

Lifestyle images

File format	JPG or PNG
Size	Maximum: 1MB
Ratio	Mobile: 16:9Desktop: 16:9
Dimensions	Minimum: 1067x600pxMaximum: 1600x900px
Image requirements For the best performance, make sure your images are focused, contextualized, and not text heavy.	 Image Focus: Use images with a single focus area Image Context: Use an image that highlights your product's benefits. This may include functional or emotional benefits, examples of how it's used in real life, or common pairings with other items. Image to Text ratio: Images should have minimal text displayed
Ad copy	 22 characters max Taglines can include brand names, slogans, value propositions, or seasonal language
Tagline	29 characters maximum

Logos

File format	JPG or PNG
Size	Maximum: 0.5 MB
Dimensions Note: Logos are cropped into circles.	Mobile: 120x120Desktop: 120x120
Ratio	Mobile: 1:1Desktop: 1:1
Resolution	Minimum: 72x72pxMaximum: 120x120px

Display Ad banner guidelines

Note: Currently available in the U.S. only.

These guidelines apply to the display ad format, which is a banner that appears on the storefront, departments, aisles, and search results pages. To ensure a timely campaign launch we recommend submitting your creatives for approval at least 3 days prior to your start date.

Display ads click out to Pages. Learn more about setting up Pages.

Asset requirements

(4) Creative Banners	 Desktop and mobile banners with CTA Desktop and mobile banners without CTA
Dimensions	Mobile: 3200x800Desktop: 3200x400
File format	JPG or PNG2.5 MB max size
Ratio	Mobile: 4:1Desktop: 8:1
Resolution	At least 3200px wide (mobile and desktop)

Ad copy	 At least 15px (mobile and desktop) Bold type recommended at smaller scales
Button image (if applicable)	 3:1 ratio At least 100x30 pixels (mobile) or 120x40 pixels (desktop) Bold type recommended at smaller scales

Our team reviews all assets and campaigns to make sure they adhere to our Ad policies. Campaign review decisions are sent via email and viewable in Ads Manager. Learn more about Instacart Ad policies.

Reach out to ads-help@instacart.com if you have more questions about your ad group status.