

Manage inspiration ads

Check campaign or ad group status

Ads Manager monitors the status of your campaigns and ad groups. Please note that the account, campaign, and ad group must **all** be active to participate in auctions.

Campaigns

Check your campaign status—

1. Go to the navigation bar on the left-hand side.
2. Select **Campaigns** (megaphone icon).
3. Select **Inspiration** from the dropdown menu in the top left corner.
4. Find the relevant campaign under **Campaigns** and review the **Status** column.

Understand your campaign status—

Status	Description
Active	An active campaign can serve impressions and display in eligible placements.
Paused	All ad groups under a paused campaign temporarily stop participating in auctions for keywords and behavioral targeting.
Scheduled	A campaign scheduled to start on a selected date.
Out of budget	The campaign is inactive because it spent the allocated budget.
Ended	The campaign ended on its scheduled end date.

Ad groups

Check your ad group status—

1. Go to the navigation bar on the left-hand side.
2. Select **Campaigns** (megaphone icon).
3. Select **Inspiration** from the dropdown in the top left corner.
4. Click the ad group's corresponding campaign name in the **Campaigns** section.

5. Find the ad group in the **Ad Group** section, and look at the **Status** column.

The status also appears when creating or editing an ad group. It shows at the top of your screen, next to the ad group name.

Understand your ad group status—

Status	Description
Draft	The ad group isn't complete. You can resume edits at any time.
In Review	The ad group was submitted for review.
Denied	The ad group was denied and won't serve per Instacart advertising policy guidelines . You can review recommended changes or appeal this decision in Ads Manager.
Appealed	The Instacart Ads team is reviewing your ad group appeal.
Scheduled	The ad group's campaign is scheduled to start on the date you selected.
Active	An active ad group can serve impressions and display in eligible placements.
Out of Budget	The ad group is inactive because it spent the allocated budget.
Paused	The ad group is paused.
Complete	The ad group ended because its scheduled end date passed.

Appeal a denied ad group

You have 2 options for a rejected ad group: update an ad group to submit for another review (which you can do at any time) or start an appeal.

To appeal an existing ad group's rejection, you must submit an appeal within 14 days of receiving the rejection.

To start an appeal—

1. Click the **Start appeal** button linked in your email about the rejection.

1. You can also appeal through Ads Manager. Click **Edit** next to the ad group and click **Start**

appeal—

2. In the next window, you can give more context about why you want to submit an appeal. We recommend adding more detail to help the Instacart Ads team make an informed decision.
3. Click the green **Submit** button below the open text box—

Reviews may take up to 72 hours, after which you get an email with the new decision.

Pause campaigns

You can pause ad campaigns at any time. All ad groups under the paused campaign stop participating in auctions for their keywords and behavioral targeting.

To pause a campaign—

1. Go to the **Inspiration** campaign page.
2. Click the green toggle on the left.

The grayed-out toggle indicates the campaign is paused. Click the toggle again to resume your campaign.

Edit campaigns

To edit your campaign—

1. From the left-side navigation bar, click **Campaigns** (megaphone icon).
 2. Click the 3 dots next to the campaign you want to edit to see a dropdown menu, then click **Edit**.
 3. From the **Campaign Edit** page, enter your **Total budget** and choose either **Distributed** or **Accelerated** pacing.
 4. Select your preferred campaign **Start date** from the calendar.
 5. Decide how you want the campaign to end—
 - Click **End date** and select a day from the calendar to end on a specific date.
 - Leave the **End date** field blank to end only once it finishes its budget.
 - Click the **Launch** button in the bottom right.
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